

## GENERAL GUIDE TO MEDICAID SERVICES

THIS IS A GENERAL GUIDE TO MEDICAL SERVICES PROVIDED UNDER THE MEDICAID PROGRAM. THE MEDICAID PROGRAM CONSTANTLY CHANGES AND OUR AGENCY TAKES NO RESPONSIBILITY FOR ANY ERRORS IN THIS BRIEF GUIDE.

IT IS IMPORTANT TO REALIZE THAT NOT ALL MEDICAL PROVIDERS ACCEPT THE MEDICAID CARD. IN ORDER FOR THE STATE TO PAY FOR YOUR MEDICAL CARE, IT IS NECESSARY THAT YOU RECEIVE MEDICAL SERVICES FROM A MEDICAL PROFESSIONAL WHO ACCEPTS THE MEDICAID CARD. ALWAYS REMEMBER TO TAKE YOUR CARD WITH YOU TO YOUR APPOINTMENT. THE CARD HAS IMPORTANT INFORMATION THAT THE PROVIDER NEEDS IN ORDER TO PROPERLY BILL THE STATE.

### PRESCRIPTIONS

YOU ARE NOT REQUIRED TO PAY OF THE COST OF PRESCRIPTIONS THAT ARE COVERED BY MEDICAID. MEDICAID DOES NOT PAY FOR NON-PRESCRIPTION OR OVER-THE-COUNTER DRUGS.

### PHYSICIAN VISITS

YOU CAN HAVE 24 VISITS IN A CALENDAR YEAR WITH A PHYSICIAN. SOME VISITS ARE NOT COUNTED TOWARD THE 24 VISIT LIMIT. VISITS IN EXCESS OF 24 A YEAR ARE CLOSELY MONITORED BY THE PACT PROGRAM. THE PACT PROGRAM REVIEWS USAGE TO DETERMINE IF ANYONE IS MIS-USING OR OVER-USING MEDICAL SERVICES.

### EMERGENCY ROOM USE

AN EMERGENCY ROOM IS USED FOR EMERGENCIES OR MEDICAL PROBLEMS THAT COULD BE LIFE THREATENING. GOING TO AN EMERGENCY ROOM FOR A MINOR PROBLEM SUCH AS A COLD, SORE THROAT, OR DIAPER RASH IS NOT AN APPROPRIATE USE OF THE EMERGENCY ROOM.

### VISION CARE

IF YOU ARE AT LEAST 21 YEARS OLD BUT YOUNGER THAN 60, YOU CAN HAVE ONE VISION EXAM AND ONE COMPLETE PAIR OF GLASSES EVERY TWO YEARS. IF YOU ARE YOUNGER THAN 21 AND OLDER THAN 60, YOU CAN HAVE ONE VISION EXAM AND ONE COMPLETE PAIR OF GLASSES EACH YEAR. IF MEDICAL REASONS EXIST FOR A COMPREHENSIVE VISION EXAM OR NEW GLASSES SOONER, YOUR EYE DOCTOR MUST GET APPROVAL FROM THE STATE DEPARTMENT OF JOB & FAMILY SERVICES.

### DENTAL SERVICES

ORAL EXAMS, DENTAL PROPHYLAXIS & FLOURIDE TREATMENTS (UNDER AGE 21) ARE LIMITED TO ONCE EVERY 180 DAYS. A COMPLETE SERIES OF X-RAYS IS ALLOWED ONLY ONCE EVERY FIVE YEARS. RESTORATIVE SERVICES ARE REIMBURSED INCLUDING LOCAL ANESTHESIA FEE INVOLVED WITH RESOTRATIVE SERVICES. SOME DENTAL SERVICES REQUIRE PRIOR AUTHORIZATION FROM THE STATE DEPARTMENT OF JOB & FAMILY SERVICES. DENTURES CAN BE OBTAINED THROUGH THE MEDICAID PROGRAM. ENDOONTIC & PERIODONTIC SERVICES, AND ORAL SURGERY ARE REIMBURSEABLE SERVICES.

### PHYSICAL THERAPY

SERVICES ARE LIMITED TO 48 PHYSICAL MEDICINE PROCEDURES, MODALITIES OR VISITS PER PATIENT PER PROVIDER PER YEAR. PHYSICAL THERAPY MUST BE PRESCRIBED BY A PHYSICIAN IN ORDER TO MEDICAID TO PAY.

### MEDICAL SUPPLIES

MOST MEDICAL SUPPLIES ARE COVERED BY THE MEDICAID PROGRAM. EXAMPLES OF MEDICAL SUPPLIES ARE INSULIN SYRINGES AND NEEDLES, COLOSTOMY SUPPLIES, ETC... TO OBTAIN MEDICAL SUPPLIES THROUGH THE MEDICAID PROGRAM IT IS NECESSARY FOR A PHYSICIAN TO PRESCRIBE THE ITEM.

### MEDICAL EQUIPMENT

MEDICAL EQUIPMENT, PRESCRIBED BY THE PHYSICIAN AND AUTHORIZED BY THE STATE, MAY BE OBTAINED THROUGH THE MEDICAID PROGRAM. EXAMPLES OF MEDICAL EQUIPMENT ARE WHEELCHAIRS, CRUTCHES. WALKERS, HOSPITAL BEDS, ETC...

BIRTH CONTROL

MOST PHARMACEUTICAL SUPPLIES AND DEVICES USED TO PREVENT CONCEPTION ARE COVERED. STERILIZATION SERVICES ARE ALSO AVAILABLE UNDER CERTAIN SPECIFIC SITUATIONS. PREGNANCY TESTING TO CONFIRM PREGNANCY IS ALSO A COVERED SERVICE.

PSYCHOLOGY

8 HOURS OF PSYCHOLOGICAL TESTING PER YEAR ALLOWED  
4 VISITS PER MONTH ALLOWED

NON-COVERED SERVICES

- 1) ANNUAL PHYSICAL CHECKUPS FOR ADULTS
- 2) ABORTIONS EXCEPT IN CIRCUMSTANCES WHEN THE LIFE OF THE MOTHER IS ENDANGERED
- 3) SERVICES FOR OR RELATED TO THE TREATMENT OF INFERTILITY
- 4) SERVICES FOR THE TREATMENT OF OBESITY
- 5) PLASTIC OR COSMETIC SURGERY WHEN SURGERY IS PERFORMED FOR AESTHETIC PURPOSE
- 6) ARTIFICIAL INSEMINATION