



Apply for benefits and make fast and easy changes to your case online at
<http://ODJFSBenefits.ohio.gov>.

LET'S GET STARTED!

Now you can **APPLY** for cash, food and medical assistance and also **MANAGE** your case **ONLINE!**

Steps for applying online for cash, food or medical assistance:

1. Go to <http://ODJFSBenefits.ohio.gov> and click on "Apply for Benefits."
2. Type the security image and then submit.
3. Go to the "If you don't have an account, click here" link.
4. Set up an account with with your name, user ID, password and email address. If you do not have an email account, click on one of the Internet providers at the bottom of the page to create an email account.
5. Check your email. You will receive a notice with a hyperlink that you can click on to activate your account.
6. After your account is activated, go to <http://ODJFSBenefits.ohio.gov> and click on "Apply for Benefits."
7. Enter your user ID and password.
8. Apply online!

Please Note: Any application that has not been submitted within 30 days from the date it was started will be deleted.

Steps for managing your case online:

1. Go to <http://ODJFSBenefits.ohio.gov> and click on "My Case."
2. Type the security image and then submit.
3. Go to the "If you don't have an account, click here" link. If you already have an account, go to step 7.
4. Set up an account with your name, user ID, password and email address. (If you do not have an email account, click on one of the Internet providers at the bottom of the page to create an email account.)
5. Click on the link in the email you receive from ODJFS to activate your account.
6. After the account is activated, return to <http://ODJFSBenefits.ohio.gov> and click on the "My Case" icon.
7. Sign into your account using your user ID and password.
8. Enter your case number and the other information requested.
9. Click submit. A notice that contains your 12-digit Change Request Key will be sent by postal mail. Please Note: It can take up to seven (7) days for this notice to be mailed to your home. Please be sure your county agency has your current address before you request the Change Request Key.
10. Once you receive your Change Request Key in the mail, log on to <http://ODJFSBenefits.ohio.gov> and enter your user ID and password.
11. Enter your Change Request Key and begin managing your case online!