

CHANGES TO MAKING PAYMENTS AT GEAUGA COUNTY CHILD SUPPORT EFFECTIVE 7/1/2019 GEAUGA COUNTY CHILD SUPPORT WILL ACCEPT:

CASH

- A Cash Substitute Ticket will be required to be completed by the person making the payment.

CASH SUBSTITUTE TICKET			
Name (printed): _____	Signature: _____		
Case/ Order: _____	\$ _____	Case/ Order: _____	\$ _____
Case/ Order: _____	\$ _____	Case/ Order: _____	\$ _____
Cash Total: \$ _____	Cashier: _____		
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CHECKS AND MONEY ORDERS

- These will be electronically deposited.
- If you are submitting one check or money order for multiple cases, the case number and the amount to be applied should be written on payment.
- If you have previously sent an insufficient funds check (NSF), no checks will be accepted on that account.

CREDIT CARDS

- The actual card is required.
- A Credit Card Ticket will be required to be completed by the person making the payment.

CREDIT CARD TICKET	
Card Holder's Name (printed): _____	
Card Holder's Address: _____	
Card Holder's Phone: _____	
Card Holder's Email: _____	
Non-Custodial Parent's (NCP) Name: _____	
NCP SSN: _____	
Case/Order #: _____	
Card Holder's Signature _____	
Payment Amount: \$ _____	Cashier: _____
Credit Card Payments can also be made by calling 1-888-965-2676, and selecting option 5, or by logging onto https://oh.smartchildsupport.com	

- The person making the payment will also be required to sign the Agency's copy of the receipt.

POSTING TIMEFRAMES

Payments received by 1:59 pm will post the same business day.

Payments received 2:00 pm and after will post the following business day.

IF YOU SEND A THIRD-PARTY TO MAKE YOUR PAYMENT

GCJFS can refuse to accept the payment if that person does not have your case identifiers.

NO FEE, ONLINE PAYMENT OPTION FOR CHECKING/SAVING ACCOUNT DEBITS AND FOR CREDIT CARDS

Log onto <https://oh.smartchildsupport.com>

ACCESS YOUR CHILD SUPPORT CASE INFORMATION ONLINE AT [JFS.OHIO.GOV/OCs](https://jfs.ohio.gov/ocs)